

Workplace Violence Staff Assessment Survey

- **What are the most and/or least effective methods of controlling violence in the ED?**

Most effective:

- **What improvements could be made to how “high risk” patients (e.g., as suicidal, violent, or altered mental status patients) are handled?**

- **Rate how safe you feel from workplace violence in the ED overall as well as in each area of this ED.**

	Not at all Safe					Extremely Safe				
	①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩
Overall level of safety in the ED	①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩
Triage	①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩
Exam (e.g. non-critical area)	①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩
Crash (e.g. critical care/trauma area)	①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩
Pediatric	①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩
Psychiatric holding	①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩
Quick care (e.g. fast track)	①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩

- **How long ago did you receive training on preventing and/or mitigating ED workplace violence?**

Never ①

0-3 months ②

4-6 months ③

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- 7-9 months ④
- 10-12 months ⑤
- More than 12 months ⑥

- **If you have experienced workplace violence while working at this facility, did you formally report the occurrence(s)?**

- No, I did not formally report the occurrence(s) ①
- Yes, I formally reported some of the occurrences..... ②
- Yes, I formally reported any occurrence of workplace violence ③

- **Have you been instructed to report physical or verbal abuse regardless of the level of severity or harm?**

- No ①
- Yes ②

- **How do you report workplace violence?**

- **From the actions listed below, indicate which of the following items you believe to constitute workplace violence. Additionally, indicate whether you have personally experienced any of the items.**

	I consider this action to be workplace violence		I have personally experienced this action while at work in this ED	
	Yes	No	Yes	No
Bitten	①	②	①	②
Called names	①	②	①	②
Hair pulled	①	②	①	②
Harassed with sexual language/innuendo	①	②	①	②
Hit (e.g., punched, slapped)	①	②	①	②

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Hit by thrown objects	①	②	①	②
Kicked	①	②	①	②
Pinched	①	②	①	②
Pushed/shoved	①	②	①	②
Scratched	①	②	①	②
Sexually assaulted	①	②	①	②
Shot/shot at	①	②	①	②
Spit on/at	①	②	①	②
Stabbed	①	②	①	②
Sworn/cursed at	①	②	①	②
Threatened with physical harm	①	②	①	②
Verbally intimidated	①	②	①	②
Voided on/at	①	②	①	②
Yelled/shouted at	①	②	①	②
Other (describe):	①	②	①	②
Other (describe):	①	②	①	②
Other (describe):	①	②	①	②

- **How prepared do you feel to manage aggressive or violent behavior?**

Not at all Prepared Completely Prepared

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩

- **Do you feel that workplace violence from patients and/or visitors is simply a “part of the job” in the ED?**

No ①
 Yes ②

- **Do you feel that workplace violence has increased, remained the same or decreased over the past year?**

Increased ①
 Remained the same... ②
 Decreased ③

- **Please rate how effective our hospital’s security personnel is in preventing violence against ED staff in our ED.**

Not at all Effective Extremely Effective

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩

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- Please rate how adequate the amount of time security is provided in our ED is in preventing violence against ED staff:

Not at all
Adequate

①

②

③

④

⑤

⑥

⑦

⑧

⑨

Completely
Adequate

⑩

- What types of violent situations do you feel most and/or least prepared to handle?

Most prepared:

- What other suggestions do you have for improving how workplace violence is handled in this emergency department (before, during, and after incidents occur)?